

Obihai Set-Up and Configuration Guide

Already Configured your OBi? Click [HERE](#) to set-up your Callcentric account.

Device Set-Up

1. Connect your phone to the OBi's PHONE port



2. Connect one end of the Ethernet cable to the OBi's INTERNET port and Connect the other end of the Ethernet cable to your router.



3. Connect the power adapter to the OBi.



4. Pick-up the phone connected to the OBi's phone port and dial **9 222-222-222 to perform the OBi the echo test. When you can hear your own voice echoed back at you, then the OBi is set-up correctly. If you cannot hear your voice echoed back at you check that the connections are correct and your Internet service is working.

OBI TALK Sign-Up

1. Once the Device Set-Up is complete, you need to sign up for OBITalk at www.obitalk.com. Fill in the registration fields with your email address, password, and the name which will be displayed for your OBITALK account.

OBI TALK

Email Password [Log in](#)

Keep me logged in [Forgot your password?](#)

[Log in](#)

Log in to OBITALK

Then Use Your OBI Endpoints

To Call Everyone for Less or Absolutely Free!

Meet Mary 3 min

Register

Email Address

Confirm Email Address

Password

Confirm Password

Display Name

[Continue](#)

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2. Enter the captcha and click "Register".

OBI TALK

Email Password [Log in](#)

Keep me logged in [Forgot your password?](#)

[Log in](#)

Log in to OBITALK

Then Use Your OBI Endpoints

To Call Everyone for Less or Absolutely Free!

Meet Mary 3 min

Register

Country
United States of America

Enter Text from Image

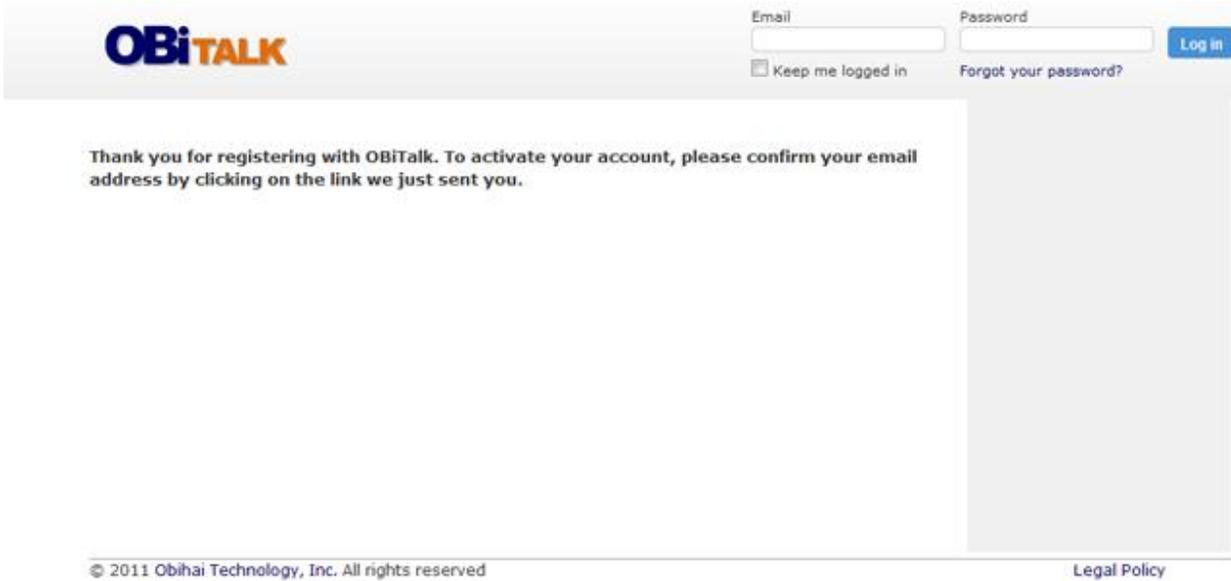
[New Captcha](#)

I agree to the Terms & Conditions and Privacy Policy set forth by Obihai Technology.

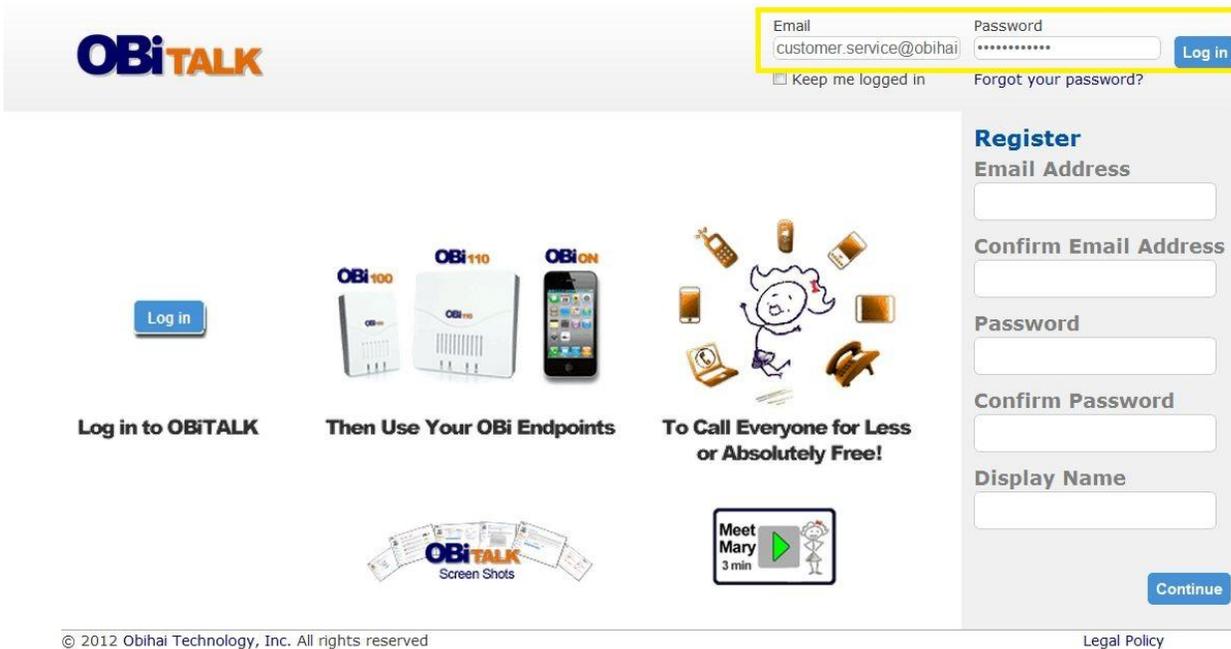
[Back](#) [Register](#)

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- This message should appear. Access your email and click the link sent by OBiTALK to confirm your registration.



- The link will send you back to OBiTALK and you will be able to log in at the top right corner.



5. Click "Yes" to add your OBi Device.

The screenshot shows the OBiTALK dashboard interface. At the top right, it says "Hello Obihai Customer Service | Log out". The main content area is titled "OBi Dashboard" and contains a table of "My OBi Endpoints". The table has columns for "OBi No.", "SpDial", "Status", and "Action". One endpoint is listed: "Soft Phone" with OBi No. "290 841 056" and SpDial "1". A modal dialog box is overlaid on the dashboard with the title "Need to Add Your OBi Device?". The dialog contains the text: "Click 'Yes' to add Your OBi Device to OBITALK Dashboard. After adding your device, you will be able to set-up voice services and other configuration information." At the bottom of the dialog are two buttons: "Yes" (highlighted with a yellow box) and "Cancel".

6. Follow the instructions on this page, then click "Next".

The screenshot shows the OBiTALK dashboard interface. At the top right, it says "Hello Obihai Customer Service | Log out". The main content area is titled "Add an OBi Device" and contains a list of instructions:

- Connect a telephone to the OBi PHONE Port.
- Connect the OBi INTERNET port to your internet router.
- Power up the OBi.

Below the instructions is a diagram showing a power outlet, an internet router, and a phone connected to an OBi device. The power outlet is connected to the OBi device, the internet router is connected to the OBi device, and the phone is connected to the OBi device. Below the diagram, it says "Click next when ready:" followed by two buttons: "Next" (highlighted with a yellow box) and "Cancel".

- From the phone connected to your OBi, dial **5 and the 4 digit number shown in the screen of your computer. You should hear a message confirming that the number has been sent to the OBiTALK server.

OBiTALK Hello **Obihai Customer Service** | Log out



OBi Dashboard

- Add Device**
- Speed Dials
- Trusted Callers

Circle of Trust

Requests & Invitations

Edit Profile

Download OBiON

Support

- Set-Up Help
- FAQ
- Forum
- Docs & Downloads

Add an OBi Device

- Please pick up the telephone handset, and dial **5
- You may hang-up when you hear the automated response.

Trying to connect to your device... (Timeout in 115 seconds)

[Cancel](#)

- If the previous steps have been followed correctly, this screen should appear. Click “Confirm”.

OBiTALK Hello **Obihai Customer Service** | Log out



OBi Dashboard

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Add an OBi Device

Congratulations, we have matched your device, Please verify the following information and click Confirm to add this device.

Device Model:	OBi110
Device OBi #:	200787474
Device MAC:	9cadedf00599b
Device SN:	88B01NA00I82
status:	connected-other

[Confirm](#) [Cancel](#)

Configuring Callcentric on your OBi

1. Enter your device specific information in the fields provided to configure your OBi. Click “Save Changes” when you are done. Next, click on “SIP Service Provider Set-Up”.

This OBi has been added to your Dashboard.

Device Configuration - OBi110

OBi No. 200 787 474

MAC Address 9cdef00599b

Serial No. 88B01NA00182

Device Display Name e.g. Home, Grandma, Timbuktu

Webpage Admin Password

OBi Attendant PIN (4 digits) Optional

Local TimeZone

Daylight Saving Time

[Save](#) [Undo Changes](#) [Delete Device](#)

Configure Voice Service Providers (SP)

[Google Voice Set-Up](#) [SIP Service Provider Set-Up](#)

SP1 Not Configured

SP2 (Optional) Not Configured

2. An Emergency Service Calls window will appear. After reading this notification, click “Accept” to continue.

OBiTALK Hello Obihai Customer Service | Log out

This OBi has been added to your Dashboard.

Device Configuration - OBi110

Emergency Service Calls

⚠ By choosing "Accept" you acknowledge that the service you are about to enable may not be capable of placing or receiving emergency services calls.

You are advised to inform those who use the service of this fact and provide an alternative means to reach emergency services, E.g. a landline or a mobile phone.

[Accept](#) [Cancel](#)

[Save](#) [Undo Changes](#) [Delete Device](#)

Configure Voice Service Providers (SP)

[Google Voice Set-Up](#) [SIP Service Provider Set-Up](#)

3. Click on, "Callcentric" from the list of VoIP Service Providers.

The screenshot shows the OBiTALK user interface. At the top right, it says "Hello Obihai Customer Service | Log out". On the left, there is a user profile for "OBi110" with a navigation menu including "Device Configuration", "OBi Dashboard", "Circle of Trust", "Edit Profile", "Download OBiON", and "Support". The main content area is titled "Configure Service Provider Accounts" and contains the text "Please Choose Your Service Provider:". Below this, a list of service providers is shown, with "Callcentric" highlighted in a yellow box. Other providers include Anveo, Broadvoice, CallWithUs, Engin, Google Voice, InPhonex, Sipgate, Vitelity, VoicePulse, voip.ms, and Generic Service Provider.

4. If you 7-digit dialing where the OBi lives, you may enter the local area code. Then, enter your Callcentric username and password. Make sure these fields are correct and then click "Submit". A message should appear confirming your configuration.

The screenshot shows the OBiTALK user interface for configuring a "Callcentric Account - OBi110". The page has the same header and navigation as the previous screenshot. The main content area contains a form with the following fields and options:

- Configuration Name:** Callcentric account
- Make This the Primary Line to Call Out from:**
- Voicemail Notification (Optional):**
- 7-Digit Dialing for USA & CAN (Optional):** Enter Area Code e.g. "212"
- Use This Service for Emergency 911 Calls:** Check only if you are sure this service is capable of placing and receiving emergency service calls.
- Service Provider Proxy Server:** callcentric.com
- Service Provider Proxy Server Port:** 5060
- Callcentric Number:** 1777xxxxxxx (Example: 17771234567)
- Callcentric Password:** *****

At the bottom of the form are "Submit" and "Cancel" buttons. Information icons (i) are present next to several fields.

5. Wait 2-3 minutes and refresh this web page. Your status should show, "Registered" once your account is successfully configured.

Device Configuration - OBi110

OBi No. 200 787 474

MAC Address 9cadedf00599b

Serial No. 88B01NA00I82

Device Display Name e.g. Home, Grandma, Timbuktu

Webpage Admin Password admin

OBi Attendant PIN (4 digits) Optional

Local TimeZone

Daylight Saving Time

[Save](#) [Undo Changes](#) [Delete Device](#)

Configure Voice Service Providers (SP)

SP1	Callcentric account	Registered	 
SP2 (Optional)	Not Configured		

[OBi Expert Configuration](#)

6. You may now use your telephone connected to the OBi with the Callcentric service. Thank you for choosing Obihai and Callcentric!

