OBi1000 Series
IP Phones
Quick Start Guide

Installation & Configuration Guide
With Regulatory, Compliance & Safety Information

OBi1032 Pictured

Warranty Information

1-Year Limited Hardware Warranty

Obihai Technology provides a 1-Year limited hardware warranty. Obihai warrants to customer that this product will conform to its published specifications and will be free from defects in material and workmanship at the time of delivery and for a period of 1-Year thereafter. Without limiting the foregoing, this warranty does not cover any defect resulting from (a) any design or specification supplied by an entity other than Obihai, (b) non-observance of technical operating parameters (e.g. exceeding limiting values) or (c) misuse, abuse, using in abnormal conditions or alterations of any kind.
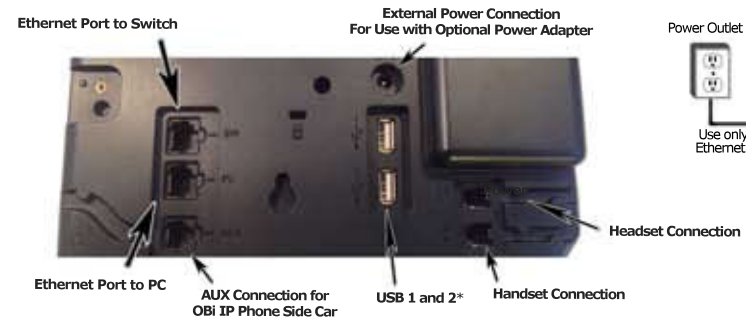
Replacement, Repair, Refund

After the acceptance of a Return Material Authorization (RMA) request, Obihai will attempt to refund, repair or replace the product. To request an RMA, please contact the party from whom you purchased the product.

OBiTalk Network - Do Not Use For Emergency Service Calls
Obihai Technology does not warrant the availability or quality of the OBiTalk network. Furthermore, Obihai Technology will not be liable to you or any third party for any costs or damages arising directly and or indirectly from the use of this product's hardware & software including without limits any damage, or for any loss whatsoever.

Step 1   Installation Requirements

Please check to see that you have the following:
1. **OBi1000 Series IP Phone Device**
2. **Phone Handset and Cable**
3. **Phone Stand**
4. **Ethernet Cable**
   If Power over Ethernet is not used a power adapter may purchased separately.

You will also need:
1. **An Active Internet Connection**
2. **Access to the Internet via an Ethernet Port on Your Router or Switch**
   Note: If PoE is not used, then the optional power adapter will be required.
3. **An IP PBX Extension Credential, Hosted PBX Subscription or Internet Phone Service Subscription with All Required Username and Password Credentials**

OBi IP Phone   **Ethernet Cable**   **Power Adapter**
(Optional - Purchased Separately)

Step 2   OBi IP Phone Installation

Please observe the following steps to install the OBi IP Phone.

A. Assemble the IP Phone with handset, handset cable and stand.
B. Connect one end of the Ethernet cable to the device's **'SW'** ETHERNET port and the other end to an Ethernet port on your Internet router, broadband modem or Ethernet switch.
C. (Optional) If Power over Ethernet is not available, connect the power adapter (purchased separately) to the OBi phone power jack and a power outlet.

OBi1000 Series IP Phone Rear

Ethernet Port to Switch

External Power Connection
For Use with Optional Power Adapter

OBi1000 Series IP Phone Connections

Power Outlet   Ethernet Switch   Computer/LAN

Use only if Power over Ethernet is not available

Ethernet Port to PC

AUX Connection for OBi IP Phone Side Car

USB 1 and 2*

Handset Connection

Headset Connection

*The OBi IP Phone USB ports are for use only with approved accessories and applications.

Please refer to the OBi Device Admin Guide available at www.obihai.com for detailed information on configuration of the OBi1000 Series IP Phones

Step 3 — Make a Test Call Using OBiTALK

At any time, you may place a test call to the OBi Number below:

OBiTALK Test No:

Dial ✱✱9 followed by: **222 222 222**

Your OBi is ready to make FREE calls to other OBi endpoints using the **OBiTALK** network. On the bottom of your unit, you will see a 9-digit OBi Number. This is **your** OBi Number. Give this number to your friends, family and colleagues so they can call you from their OBi device or using the OBiON iPhone and Android apps for smart phones.

To use the **OBiTALK** network, all you have to do is install your OBi, pick up the phone and then call your friends by dialing ✱✱9 and **their** nine-digit OBi Number.

To call Mary, John dials:
✱✱9 followed by
600 456 789

John — VoIP — OBi No: 600 456 789 — Mary

Step 4 — Set-Up an OBiTALK Account Then Add Your OBi to the Account
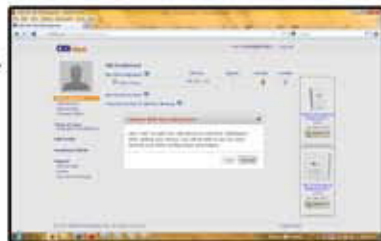
Go to: **www.obitalk.com**

Register for an OBiTALK account. This will allow you to easily activate OBi phones or devices and add any commercial VoIP services used with your OBi.

The first time you log-in to OBiTALK, a pop-up window will appear allowing you to add your phone.

Click "Yes" to add Your OBi phone to the OBiTALK Dashboard. After adding your device, you will be able to set-up voice services and other configuration information. Multiple devices may be added to a single account.

Follow the on-screen instructions to add your OBi phone to your OBiTALK account.

Once added, you will be directed to the OBi phone configuration page.
- Set your OBi display name, time zone, and daylight savings values.
- Select the "Save Changes" button.

Step 5 — Set-Up VoIP Services

This OBi 1000 Series IP phone may already be pre-configured by a service provider such that no additional configuration is required beyond the physical connections in step 2 and/or follow your service provider's instructions to activate your account.

If you are going to use credentials from a Bring Your Own Device VoIP service, after you register at www.obitalk.com and add your OBi1000 Series IP Phone device, the OBi Device Configuration page will help you set-up commercial VoIP services. You may select from any one of the listed service providers, or if your service is not there, you may use the Generic Service Provider configuration template option.

Generally, using OBiTALK.com all you will need to set-up a service is the User Name and Password for the service.

How to Get Support & Learn More
Visit Our Web Site at: www.obihai.com/support
Here You Will Find:
Frequently Asked Questions
Support Forum - Got a Question Or Comment? Post It at the Forum
Tutorials, Tips & Wizards - Learn About & Get the Most from Your OBi
Downloads & Documentation - OBi Software & Documentation
Contact Support at: **www.obihai.com/request-support**

Compliance & Safety Information

Do Not Use OBiTALK for Emergency Calls or Contacting Emergency Services
This equipment is not intended to be used to call emergency services like 911, 112, 999, 000.

For indoor use only. Read installation instructions before connecting to a power source. The electric plug & socket must be accessible at all times as this is the main method to disconnect power from the device. Shock Hazard: Do not operate near water or similar fluid. Do not work with this device during periods of lightning activity. Do not touch wires at end of the phone cables or inside sockets.

This equipment has been tested & found to comply with a Class B digital device in accordance with the specifications of the FCC rules. This product bares the CE marking indicating compliance with the 89/336/EEC directive.

CE FC

Always Keep Your OBi Phone Software Up-to-Date:
1. Make sure the OBi phone is connected to the Internet.
2. Using the navigation button, select the "Configuration" icon.
3. Select the FW Update button.
4. If an update is available, you will be prompted to confirm the software update by selecting OK.
5. You may continue to use the OBi phone while the update downloads to your phone. When idle, your phone will restart.
Note: A service provider or administer may restrict your ability to perform a manual update.

OBi Device Manager Web Page Access:
1. From a phone attached to the OBi, dial ✱✱✱ to access the OBi config attendant.
2. Choose "1" to hear the IP address of the OBi.
3. Enter the OBi IP address in a local PC browser web site address window: http://192.168.15.133
4. When prompted, enter "admin" for username & "admin" for password.

OBi, OBiTALK are trademarks of Obihai Technology, Inc.