



Polycom® OBi2182 Installation & Configuration Guide



1 Installation Requirements

Please check to see that you have the following:

1. Polycom OBi2182 IP Phone Device
2. Phone Handset and Handset Cord
3. Phone Stand
4. Ethernet Cable—Not needed if using WiFi
5. Power Adapter—Not needed if using Power over Ethernet

You will also need:

1. An active Internet connection
2. Access to the Internet via WiFi or an Ethernet port on your router or switch.
Note: If PoE is not used, then the optional power adapter will be required.
3. An IP PBX Extension Credential, Hosted PBX Subscription or Internet Phone Service Subscription with All Required Username and Password Credentials



Polycom OBi2182 IP Phone



Ethernet Cable



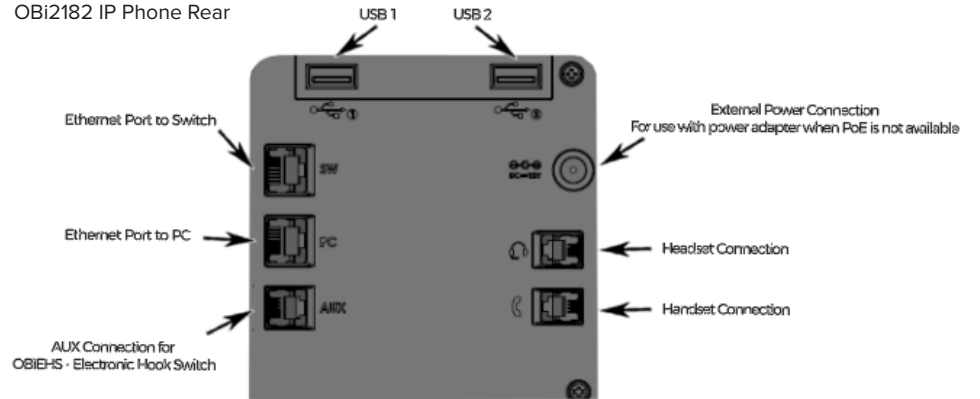
Power Adapter
(Purchased Separately)

2 Polycom OBi2182 IP Phone Installation

Please observe the following steps to install the OBi IP Phone.

- A. Assemble the IP Phone with handset, handset cable and stand. Optional: Wall mount using attach points on rear of device. Wall mount fastening hardware not included.
- B. Connect one end of the Ethernet cable to the device's '**SW**' ETHERNET port and the other end to an Ethernet port on your Internet router, broadband modem or Ethernet switch.
- C. (Optional) If Power over Ethernet is not available, connect the power adapter to the OBi phone power jack and a power outlet.

OBi2182 IP Phone Rear



Please refer to the OBi Device Admin Guide available at www.obitalk.com for detailed information on configuration of the Polycom OBi2182 Series IP Phones

Warranty Information

1-Year Limited Hardware Warranty

Obihai Technology provides a 1-Year limited hardware warranty. Obihai warrants to customer that this product will conform to its published specifications and will be free from defects in material and workmanship at the time of delivery and for a period of 1-Year thereafter. Without limiting the foregoing, this warranty does not cover any defect resulting from (a) any design or specification supplied by an entity other than Obihai, (b) non-observance of technical operating parameters (e.g. exceeding limiting values) or (c) misuse, abuse, using in abnormal conditions or alterations of any kind.

Replacement, Repair, Refund

After the acceptance of a Return Material Authorization (RMA) request, Obihai will attempt to refund, repair or replace the product. To request an RMA, please contact the party from whom you purchased the product.

OBiTalk Network—Do Not Use for Emergency Service Calls

Obihai Technology does not warrant the availability or quality of the OBiTalk network. Furthermore, Obihai Technology will not be liable to you or any third party for any costs or damages arising directly and or indirectly from the use of this product's hardware & software including without limits any damage, or for any loss whatsoever.

Thank you for choosing Polycom

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3 Make a Test Call Using Polycom OBiTALK

At any time, you may place a test call to the OBi number below and be connected to the OBiTALK echo server:

OBiTALK Test No:
222 222 222

Dial **** 9** followed by:

Your OBi is ready to make FREE calls to other OBi endpoints using the Polycom **OBiTALK** network. On the bottom of your unit, you will see a 9-digit OBi Number. This is **your** OBi Number. Give this number to your friends, family and colleagues so they can call you from their OBi device.

To use the Polycom **OBiTALK** network, all you have to do is install your OBi, pick up the phone and then call your friends by dialing **** 9** and **their** nine-digit OBi Number.

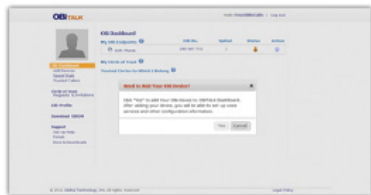
4 Setup a Polycom OBiTALK Account

Go to: www.obitalk.com

1. Register for a Polycom OBiTALK account.
If using your Gmail email address, be sure to use



2. Click "Yes" to add Your OBi Phone to the OBiTALK Dashboard.



3. Follow the on-screen instructions to add your OBi Phone to your OBiTALK account.



5 Set-Up VoIP Services

This OBi phone may already be pre-configured by a service provider such that no additional configuration is required beyond the physical connections in step 2. If you are going to use Bring Your Own Device VoIP service credentials, after you register and add your Polycom OBi2182 Series IP Phone device at www.obitalk.com, the OBi Device Configuration page will help you set-up commercial VoIP services. You may select from any one of the listed service providers, or if your service is not there, you may use the Generic Service Provider option. Generally, all you will need to set-up a service is the User Name and Password for the service.

How to Get Support & Learn More

Visit our website at: www.obitalk.com

Here you will find:



Frequently Asked Questions



Downloads & Document



Support Forums



Tutorials, Tips & Wizards

Compliance & Safety Information

Do Not Use OBiTALK for Emergency Calls or Contacting Emergency Services

This equipment is not intended to be used to call emergency services such as 911, 112, 999, 000.

For indoor use only. Read installation instructions before connecting to a power source. The electric plug & socket must be accessible at all times as this is the main method to disconnect power from the device.

Shock Hazard: Do not operate near water or similar fluid. Do not work with this device during periods of lightning activity. Do not touch wires at end of the phone cables or inside sockets.

This equipment has been tested & found to comply with a Class B digital device in accordance with the specifications of the FCC rules. **Hereby, Polycom, Inc. declares that the radio equipment type: OBi2182 is in compliance with Directive 2014/53/EU.** The full text of the EU declaration of conformity is available within the Regulatory notices document located at: <http://www.obitalk.com>



Frequency Range Maximum Transmit Power

2402Mhz – 2480Mhz +19.8 dBm (mean e.i.r.p) 5180Mhz – 5240Mhz +20.8 dBm (mean e.i.r.p)

For full regulatory information, visit www.obitalk.com

Always Keep Your OBi Phone Software Up-to-Date:

1. Make sure the OBi phone is connected to the Internet.
2. Using the navigation button, select the "Settings" icon.
3. Select the FW Update button.
4. Alternatively, you may dial ** 6 to check for a software update.
5. If an update is available, you will be prompted to confirm the software update by selecting OK.
6. You may continue to use the OBi phone while the update downloads to your phone. When idle, your phone will restart.

Note: A service provider or administrator may restrict your ability to perform manual update.

OBi Device Manager Web Page Access:

1. Using the navigation button, select the "Settings" icon.
2. The OBi device IP address is listed at the beginning of the list. Alternatively, you may obtain the IP address of the OBi by dialing *** to access the attendant. Choose "1" to hear the IP address of the OBi.
3. Enter the OBi IP address in a local PC browser web site address window:



4. When prompted, enter "admin" for username & "admin" for password.